

We want you and your dog to be completely satisfied with your Scandi Orthopedic AB product purchases. The custom-made product is unique and has distinctive individual attributes.

All custom-made orthotics, used orthotics and opened packages will not be refunded, but adjustments can be carried out on the product for free. Adjustments will optimize our products regarding fit and comfort.

There is always a 6 month warranty on our custom orthopedic products, but not at medical changes or abnormal wear. The warranty applies if an item despite normal use would break. No warranty is payable for external damage. For warranty processing a written reference is required, and normally the faulty goods in return. Warranty and claims Sale of Goods Act (1990: 931)

### Upon return of custom-made device for adjusting:

- Within six months for free
- Clean the product before sending it
- Send to: Scandi Orthopedic AB  
Gjutjärnsgatan 6, 417 07 Göteborg,  
Sweden
- You are liable for the cost of freight

Always contact us for questions regarding the orthosis.

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